

Sheriff



ROY RAYMOND • INDIAN RIVER COUNTY

MEMBER FLORIDA SHERIFFS' ASSOCIATION
MEMBER OF NATIONAL SHERIFFS' ASSOCIATION

4055 41st AVENUE

VERO BEACH, FLORIDA 32960-1808

PHONE (561) 569-6700

From: Pete Kersey, Alarm Administrator (561 978-6420)

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Dear Alarm Company

In an effort to get all alarm companies operating in Indian River County working in the same way as far as our Alarm Ordinance is concerned, here is a brief rundown on what the ordinance requires of alarm companies. This ordinance is not effective within the municipalities of Vero Beach, Sebastian, Indian River Shores or Orchid. The municipality of Fellsmere is considering opting out.

Section two, subparagraph (S) of the ordinance reads in full: "Verify means an attempt to avoid an unnecessary alarm dispatch request. The alarm business, or it's representative, must attempt to contact the alarm site . . . in an attempt to avoid an unnecessary alarm dispatch request."

Section three, subparagraph (A) of the ordinance reads in part, "A separate permit is required for each alarm site." Subparagraph B reads in part, "The initial annual permit fee and registration information must be submitted by the alarm company (Italics added for emphasis) to the Alarm Administrator within fifteen calendar days after the alarm installation or alarm takeover." A fine of \$90.00 is attached to failure to conform to this section of the ordinance.

Section five, subparagraph (A) (4) requires the alarm system "provide a 'swing or shut down' option for active zones within the premises." Subparagraph (B) reads in part that "the mechanism be adjusted so that an audible alarm signal on the exterior of an alarm site will sound for no longer than fifteen (15) minutes after being activated."

Section 6, subparagraph (A) reads in full: "After July 1, 1999, alarm businesses shall not program alarm systems so that they are capable of sending one plus duress alarms. Alarm businesses may continue to report one plus duress alarms received from alarm systems programmed with this feature prior to July 1, 1999. However, when performing a take over or conversion after July 1, 1999, an alarm business must remove the one plus duress alarm capability from the alarm system being taken over or converted."



Subparagraph (B) reads in full:

"After July 1, 1999 alarm businesses shall not install a device(s) for activating a hold-up alarm which is a single action non recessed button."

Subparagraph C reads in full:

"Any alarm company service technician that fails to place a system on 'test' and causes a false alarm dispatch, shall be assessed a \$100 fine; a copy of the fine and notification from the Alarm Administrator shall be sent to the alarm company owner/manager."

Section 8, subparagraph (D) reads in full:

"Alarm businesses which perform monitoring services must maintain for a period of at least one year following request for law enforcement dispatch to an alarm site, records relating to the dispatch. Records must include the name, address and phone number of the alarm user, the alarm system zone(s) or point(s) activated, the time of request for law enforcement dispatch and evidence that an attempt to verify was made to the alarm site prior to the request for law enforcement dispatch. The Alarm Administrator may request copies of such records for individually named alarm users."

Section 17 reads in part that if a person or company

"violates by commission or omission any provision of this article that imposes upon (him/it) a duty or responsibility (he/it) is subject to a fine not more than \$500.00 for each offense."

This ordinance has been in full force and effect since April 1, 2000. There is substantial variance currently among the various companies operating in our county concerning compliance with this local ordinance. We understand the problems in operating in multi geographical areas, but still expect substantial compliance with the ordinance. We will help in any way we can. Complete copies of the ordinance are available on request. Any questions please contact me at the above phone number.

Attached is an explanatory brochure on the ordinance, a suggested form to use in corrective action reports, a letter to your customers, and a copy of our application form for registering new alarm systems in unincorporated Indian River County.

Sincerely yours,
ROY RAYMOND, SHERIFF



Pete (Noel) Kersey, FCPP
Alarm Administrator/Crime Prevention